Flash + Rob + Steve



ROSE REMOVALS AND STORAGE OF DEVON



Membership No. R040 DOMESTIC · OVERSEAS · (BUSINESS) · (STORAGE)

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QUALITY QUESTIONNAIRE

This questionnaire is the best way **Rose Removals** has of continuously monitoring the service we provide. If you could find time to complete the few questions below and return it to us in the reply paid envelope we would be most grateful.

CLIENT'S NAME ALGO BROWNSDOW REMOVAL DATE 15:12: 2023

DESTINATION	TOWN / CITY	/ VILLAGE
DESTINATION	IOWIN/CITI	/ VILLITOR

WOODBURE	SALTERTON,	DEVON
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Please rate your service satisfaction as	s follows:				
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied			
Was your 1st contact friendly, helpful and prof	essional	1 2	3	4	(5)
How satisfied were you with the Office staff an	d overall communication	1 2	3	4	(5)
Was the Estimator punctual, polite and informa	ative N/A	1 2	3	4	5
Did the crew arrive punctually on the day of yo	our move	1 2	3	4	(5)
Were the crew presentable and polite		1 2	3	4	(5)
Did the crew handle your goods with care and	attention	1 2	3	4	(5)
How satisfied were you with the overall servic	e you received	1 2	3	4	5
	<i>,</i>				_
How likely are you to use our service again	n	Very Unlikely			
and / or recommend us to others		Somewhat Unlikely			
		Likely			
		Very Likely			
		Extremely Likely		/	Í

Please provide any additional comments below. Please note that these may be used as reviews on our website

The team mene an ammodating and helpful in
and a property of the second contract
helping to anvenge my nemoval at short notice
nexputely 40 to
The con were friendly and efficient, making
and also, they
TI came many and efficient making
The chew were finerally at

the more as hassle face as possible.

JEAN, TERRY, HARRY



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QUALITY QUESTIONNAIRE

If you could find time to complete the fe envelope we would be most grateful.	w questions below and return it to us	in the reply paid	
CLIENT'S NAME MR Mite	REMOVAL DATE	E 14/12/23 EXEMER TO EXEMER	
Please rate your service satisfacti	2000 (2010)		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	/
Was your 1st contact friendly, helpful and	professional	1 2 3	4 1/5/
How satisfied were you with the Office sta	aff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and in	formative	1 2 3	4 6
Did the crew arrive punctually on the day	of your move	1 2 3	4 5/
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with care	and attention	1 2 3	4 5
How satisfied were you with the overall so	ervice you received	1 2 3	4 5
How likely are you to use our service and / or recommend us to others	again	Very Unlikely Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional comme	nts below. Please note that the	ese may be used as reviews	on our website
Dean, Terry + Ham. Friendly + hard u		exaptional.	

Steen Sam



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Membership

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CLIENT'S NAME MRS D. RVIIERMOVAL DATE. 18/12/2023

DESTINATION TOWN/CITY/VI	LLAGE BAMP	TON			
Please rate your service satisfa	ction as follows:				
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied			
Was your 1st contact friendly, helpful a	and professional	1 2	3	4	5
How satisfied were you with the Office	staff and overall communication	1 2	3	4 v	5
Was the Estimator punctual, polite and	I informative	1 2	3	4	5
Did the crew arrive punctually on the day of your move		1 2	3	4	5/
Were the crew presentable and polite		1 2	3	4	15
Did the crew handle your goods with care and attention		1 2	3	4	15
How satisfied were you with the overall service you received		1 2	3	4	6/
How likely are you to use our serving and / or recommend us to others	ce again	Very Unlikely			
and 7 of 1000mmona ao to other		Somewhat Unlikely			
		Likely			
		Very Likely			
		Extremely Likely			

Please provide any additional comments below. Please note that these may be used as reviews on our website

THIS IS THE 3RD TIME IN 27 YEARS THAT YOU HAVE MOVED US. COULD NOT FAULT THE SERVICE EACH TIME AND WOULD THOROUGHLY RECOMMEND.

PEAN, TERRY, HARRY



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QUA	LITY QUESTIONN	AIRE		
This questionnaire is the best way Rose Removals has of continuously monitoring the service we provide. If you could find time to complete the few questions below and return it to us in the reply paid envelope we would be most grateful. CLIENT'S NAME Miss Hulme REMOVAL DATE EXERCE				
	L	ile so		
DESTINATION TOWN/CITY/VILLAGE	(L)	KE PER		
Please rate your service satisfaction as	follows:			
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied		
Was your 1st contact friendly, helpful and profe	essional	1 2 3	4 (5)	
How satisfied were you with the Office staff and	d overall communication	1 2 3	4 (5)	
Was the Estimator punctual, polite and informa	tive	1 2 3	4 6	
Did the crew arrive punctually on the day of you	ur move	1 2 3	4 6	
Were the crew presentable and polite		1 2 3	4 (5)	
Did the crew handle your goods with care and a	attention	1 2 3	4 (5)	
How satisfied were you with the overall service	you received	1 2 3	4 6	
How likely are you to use our service again and / or recommend us to others		Very Unlikely		
and the second s		Somewhat Unlikely		
		Likely		
		Very Likely		
		Extremely Likely		
Please provide any additional comments be	elow. Please note that thes	e may be used as reviews	on our website	

Steen, Rob



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If you could find time to complete the few questions below and return it to us in the rep	oly paid		
envelope we would be most grateful.	(/	

Please rate your service satisfaction as follows: 1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied Was your 1st contact friendly, helpful and professional 1 2 3 4 5 How satisfied were you with the Office staff and overall communication 1 2 3 4 5 Was the Estimator punctual, polite and informative 1 2 3 4 5 Did the crew arrive punctually on the day of your move 1 2 3 4 5 Were the crew presentable and polite 1 2 3 4 5 Were the crew handle your goods with care and attention 1 2 3 4 5 How satisfied were you with the overall service you received 1 2 3 4 5 How likely are you to use our service again and / or recommend us to others Somewhat Unlikely Likely	CLIENT'S NAME Savora Dieser REMOVAL DATE 13/12/23				
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied Was your 1st contact friendly, helpful and professional How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move Were the crew presentable and polite Did the crew handle your goods with care and attention How satisfied were you with the overall service you received How likely are you to use our service again and / or recommend us to others Somewhat Unlikely Likely Very Likely Extremely Likely Extremely Likely	DESTINATION TOWN/CITY/VILLAGE	E	xmenster		
A Very Satisfied 2 Shift-mind 2 Shift-mind 3 Shift-mind 4 Very Satisfied 5 Extremely Satisfied Was your 1st contact friendly, helpful and professional 1 2 3 4 5 How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative 1 2 3 4 5 Did the crew arrive punctually on the day of your move 1 2 3 4 5 Were the crew presentable and polite 1 2 3 4 5 Did the crew handle your goods with care and attention 1 2 3 4 5 How satisfied were you with the overall service you received 1 2 3 4 5 How likely are you to use our service again and / or recommend us to others Somewhat Unlikely 1	Please rate your service satisfaction as follow	vs:			
Was your 1st contact friendly, helpful and professional How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move Were the crew presentable and polite Did the crew handle your goods with care and attention How satisfied were you with the overall service you received How likely are you to use our service again and / or recommend us to others Were Likely Likely Extremely Likely Extremely Likely	1 very Dissitioned		3 Satisfied		
How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move Were the crew presentable and polite Did the crew handle your goods with care and attention How satisfied were you with the overall service you received How likely are you to use our service again and / or recommend us to others Was the Estimator punctual, polite and informative 1 2 3 4 5 1 2 3 4 5 Were the crew presentable and polite 1 2 3 4 5 Were the crew handle your goods with care and attention 1 2 3 4 5 Were the crew presentable and polite and poli		al	1 2 3 4	5	
Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move Were the crew presentable and polite Did the crew handle your goods with care and attention How satisfied were you with the overall service you received How likely are you to use our service again and / or recommend us to others Very Unlikely Likely Very Likely Extremely Likely	How satisfied were you with the Office staff and overa	all communication	1 2 3 4	5	
Did the crew arrive punctually on the day of your move Were the crew presentable and polite Did the crew handle your goods with care and attention How satisfied were you with the overall service you received To your goods with care and attention T	Was the Estimator punctual, polite and informative		1 2 3 4	15/	
Were the crew presentable and polite Did the crew handle your goods with care and attention How satisfied were you with the overall service you received The satisfied were you to use our service again and / or recommend us to others The satisfied were you with the overall service you received Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	Did the crew arrive punctually on the day of your mov	re	1 2 3 4		
How satisfied were you with the overall service you received 1	Were the crew presentable and polite		1 2 3 4		
How satisfied were you with the overall service you received How likely are you to use our service again and / or recommend us to others Somewhat Unlikely Likely Very Likely Extremely Likely	Did the crew handle your goods with care and attenti	on			
and / or recommend us to others Somewhat Unlikely Likely Very Likely Extremely Likely	How satisfied were you with the overall service you r	eceived	1 2 3 4	15	
and / or recommend us to others Somewhat Unlikely Likely Very Likely Extremely Likely					
Likely Very Likely Extremely Likely	How likely are you to use our service again		Very Unlikely		
Very Likely Extremely Likely	and I or recommend us to others		Somewhat Unlikely		
Extremely Likely			Likely		
			Very Likely		
			Extremely Likely		
Please provide any additional comments below. Please note that these may be used as reviews on our website	Please provide any additional comments below.	Please note that	t these may be used as reviews on our web	<u>site</u>	
I have already reviewed on Yell, but to resterate	I have already review	eved or	Yell, but to reite	erato	

I have already reviewed or Yell, but	ssimalism
I have been so pleased with the profe	el-Pose
Relphulness and friendliness of all staff C coatebul to everyone especially SI	Removels eve & Rob, for
So grateful to everyone, especially SI	e bearable
making a stressful experience I mon	Sandra
Jacus 6	

JEAN & TERRY



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OUALITY OUESTIONNAIRE

This questionnaire is the best way Rose R If you could find time to complete the few envelope we would be most grateful. CLIENT'S NAME.	questions below and return it to us i	n the reply paid			
CLIENT'S NAME NEW Shole REMOVAL DATE 13/12/23 DESTINATION TOWN/CITY/VILLAGE CRECITON'					
Please rate your service satisfactio	n as follows:				
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied			
Was your 1st contact friendly, helpful and p	orofessional	1 2	3 4	(5)	
How satisfied were you with the Office staf	f and overall communication	1 2	3 4	(5)	
Was the Estimator punctual, polite and info	ormative	1 2	3 4	(5)	
Did the crew arrive punctually on the day of your move 1 2 3 4 (5)					
Were the crew presentable and polite 1 2 3 4 (5)					
Did the crew handle your goods with care and attention 1 2 3 4 (5)					
How satisfied were you with the overall service you received 1 2 3 4 5					
Thow satisfied were you will the evolution of the year economic.					
How likely are you to use our service again and / or recommend us to others Somewhat Unlikely					
Likely					
Very Likely					
Extremely Likely					
Please provide any additional comments below. Please note that these may be used as reviews on our website					
DEAN ATTICKY WERE MOST HELPFUL AND NOTHING WAS					
	OUBLE FOR THOM.				
Very pleused thoulyon					



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QUALITY QUESTIONNAIRE

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CLIENT'S NAME Rebecca Guddo REMOVAL DATE 12:12:23

DESTINATION TOWN/CITY/VILLAGE	Ökeha	WIPPOID	
Please rate your service satisfaction as 1 Very Dissatisfied 4 Very Satisfied	5 follows: 2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professor How satisfied were you with the Office staff and Was the Estimator punctual, polite and information Did the crew arrive punctually on the day of your work where the crew presentable and polite	d overall communication	1 2 3 1 2 3 1 2 3 1 2 3 1 2 3	4 5 4 5 4 5 4 5 4 5
Did the crew handle your goods with care and a		1 2 3	4 (5)
How likely are you to use our service again and / or recommend us to others		Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	

Please provide any additional comments below. Please note that these may be used as reviews on our website

cannot fault the removal team who handled all our belongings with due care and attention. All the members of the team were extremely friendly and politic.
They didn't boot an eye at the vast amount of white goods we had to move and treated all furniture with great care, even when it required great manovening to get fitted through the doors. Highly recommend and will certainly use again for our next house move!

Sam Jamie







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QUALITY QUESTIONNAIRE

LOUISE MADGEREMOVAL DATE 05.12.23.

This questionnaire is the best way **Rose Removals** has of continuously monitoring the service we provide. If you could find time to complete the few questions below and return it to us in the reply paid envelope we would be most grateful.

CLEDITON. DESTINATION TOWN/CITY/VILLAGE Please rate your service satisfaction as follows: 2 Somewhat Dissatisfied 3 Satisfied 1 Very Dissatisfied 5 Extremely Satisfied 4 Very Satisfied Was your 1st contact friendly, helpful and professional How satisfied were you with the Office staff and overall communication 5 3 4 5 Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move 3 4 5 3 4 5 Were the crew presentable and polite 4 5 Did the crew handle your goods with care and attention How satisfied were you with the overall service you received How likely are you to use our service again Very Unlikely

and / or recommend us to others

Somewhat Unlikely

Likely

Very Likely

Extremely Likely

Please provide any additional comments below. Please note that these may be used as reviews on our website

EXCELLENT ALL LOUND!

MANK YOU SO MUCH

AMDY JAME.S



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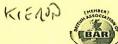
QUALITY QUESTIONNAIRE

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CLIENT'S NAME SANDRA AKEHURST REMOVAL DATE 22/11/23

DESTINATION TOWN/CITY/VILLA		RD		
Please rate your service satisfactio	n as follows:			
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied		
Was your 1st contact friendly, helpful and p	orofessional	1 2	3 4	5
How satisfied were you with the Office staf	1 2	3 4	15	
Was the Estimator punctual, polite and info	1 2	3 4	5	
Did the crew arrive punctually on the day o	1 2	3 4	15	
Were the crew presentable and polite		1 2	3 4	15
Did the crew handle your goods with care a	1 2	3 4	P	
How satisfied were you with the overall ser	rvice you received	1 2	3 4	15
How likely are you to use our service againd / or recommend us to others	gain	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely		
How likely are you to use our service as and / or recommend us to others Please provide any additional commen		Somewhat Unlikely Likely Very Likely Extremely Likely		<u>te</u>

JAMIE - S





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QUALITY QUESTIONNAIRE

CLIENT'S NAME S. ROBERTS REMOVAL DATE 03. MOVEMBER 2023

CONFY TRACEN

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DESTINATION TOWN/CITY/VILLAGE	71 (1411,00)	
Please rate your service satisfaction as follows: 1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professional How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move Were the crew presentable and polite Did the crew handle your goods with care and attention How satisfied were you with the overall service you received	1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3	4 5 4 5 4 5 4 5 4 5 6 6 6 6 6 6 6 6 6
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	

Please provide any additional comments below. Please note that these may be used as reviews on our website

VERY	PROFESSIONAL	TEAM, SOB	WELL EXECUTED	





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CLIENT'S NAME MARTIN VARNHAM REMOVAL DATE 31/10/23

DESTINATION TOWN/CITY/VILLAGE

CREECH 37 MICHAEL, TAUNTON

Please rate your service satisfaction as follows:						
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied					
Was your 1st contact friendly, helpful and professional	1 2 3 4 5					
How satisfied were you with the Office staff and overall communication	1 2 3 4 5					
Was the Estimator punctual, polite and informative	1 2 3 4 5					
Did the crew arrive punctually on the day of your move	1 2 3 4 5					
Were the crew presentable and polite	1 2 3 4 5					
Did the crew handle your goods with care and attention	1 2 3 4 (5)					
How satisfied were you with the overall service you received	1 2 3 4 5					
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely					
	Extremely Likely					

Please provide any additional comments below. Please note that these may be used as reviews on our website

1116	MOVED	WITH	YOU	SEVERAL	TIMES	NOW	$\Delta \sim \Delta$	THE	SERVICE
THIS	TIME	LAY	LA	EFFICIENT	(LVA)	COURT	EOM	N	USVAC.